

Provider Password Reset Instructions

Once connected to CDS, the first screen that appears will be either the CICS sign-on screen or the TPX screen depending on your Vendor.

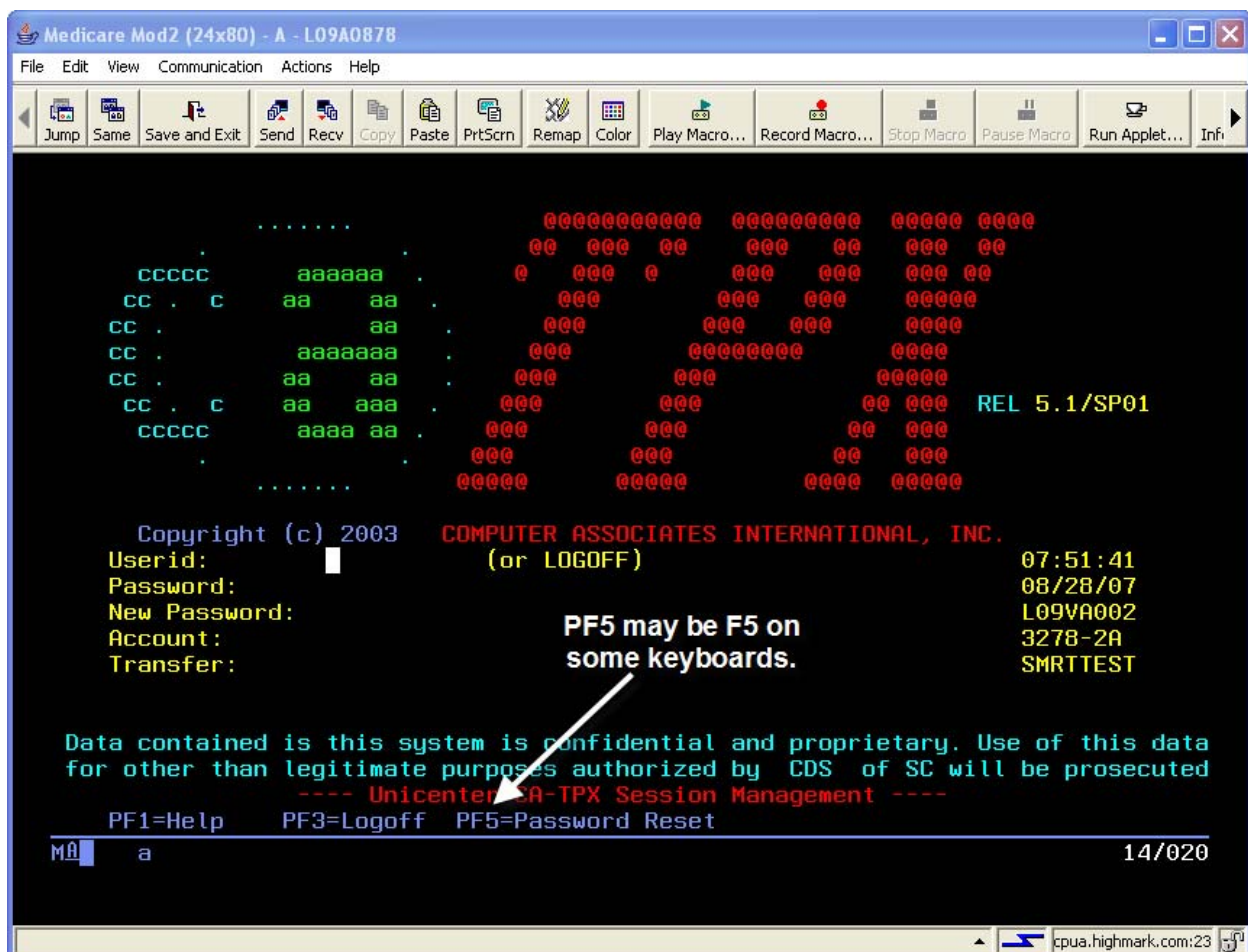
CICS Users

If your Vendor connects you to the CICS sign-on screen, you must contact the FISS Access Help Desk at 1-877-235-8048 to have your password reset.

TPX Users

If your Vendor connects you to the TPX sign-on screen, you will have the ability to reset your own password through the automated password reset facility.

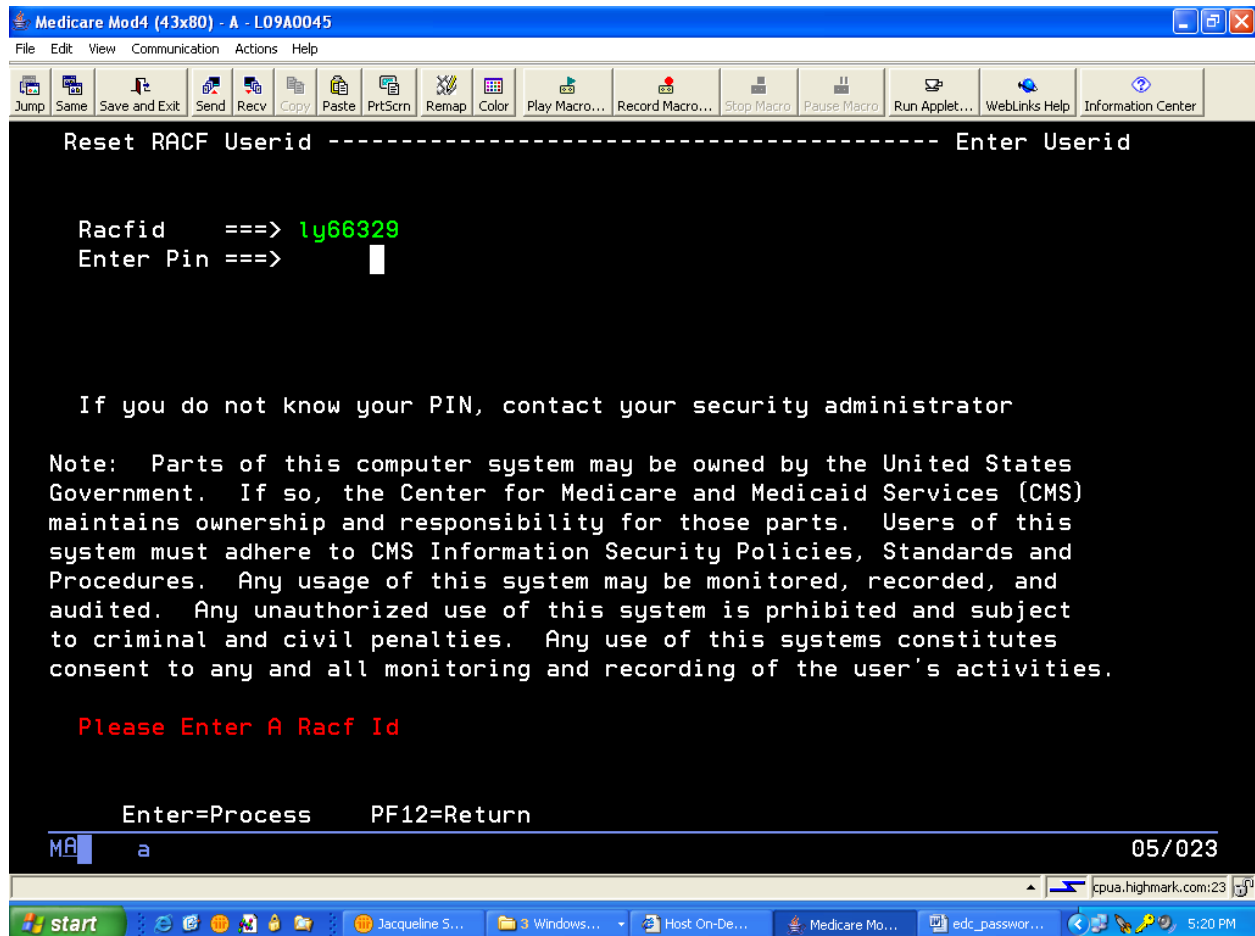
The TPX screen is shown as:



Press the PF5 key for Password Reset

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The "Reset RACF Userid" screen will be displayed as shown below:



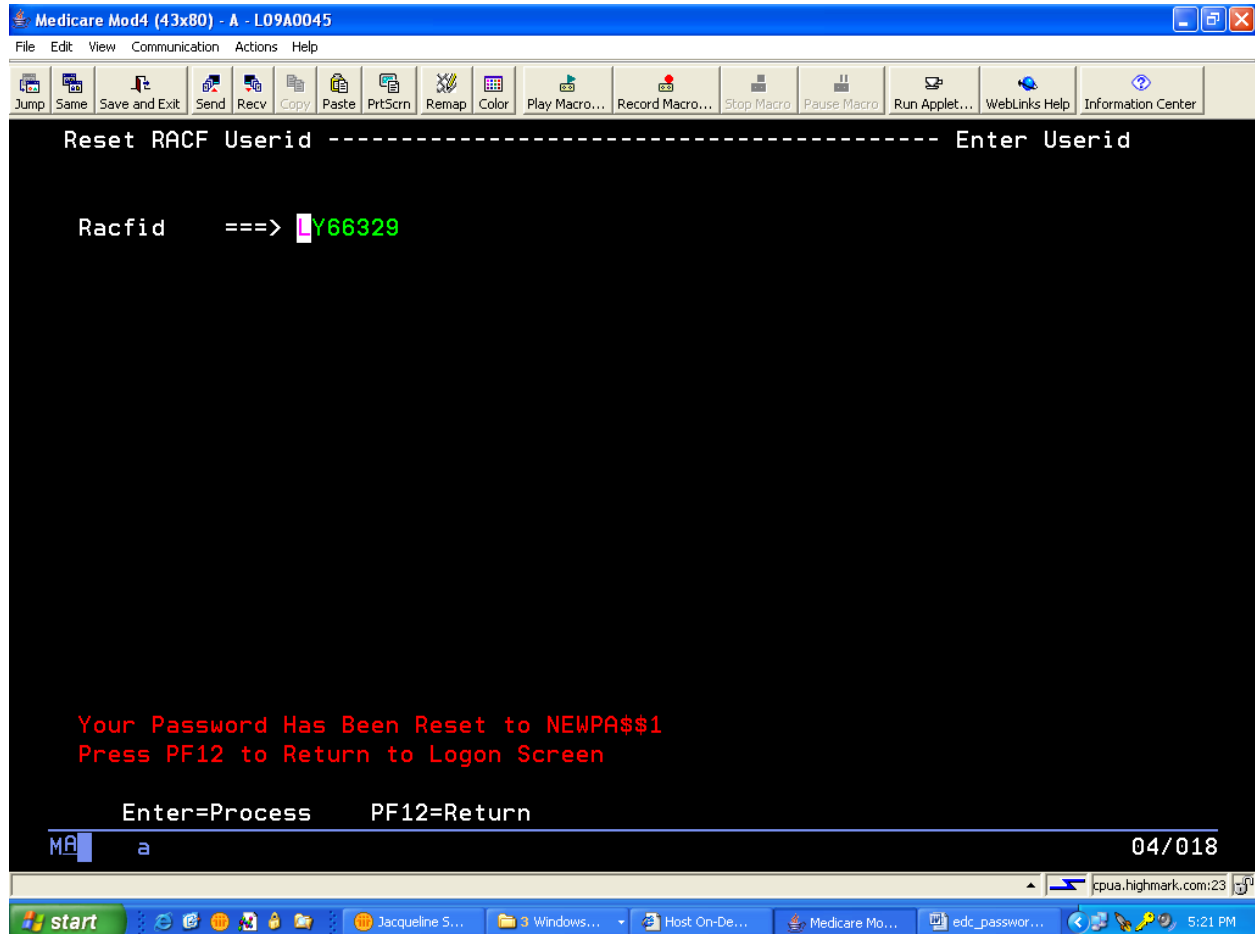
Enter your RACFID in the RACFID field

Enter your 4-digit password Personal Identification Number (PIN) in the Enter PIN field

Press the PF12 Key

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The following screen will be displayed:



Please note at the bottom of the screen the following message will be displayed:

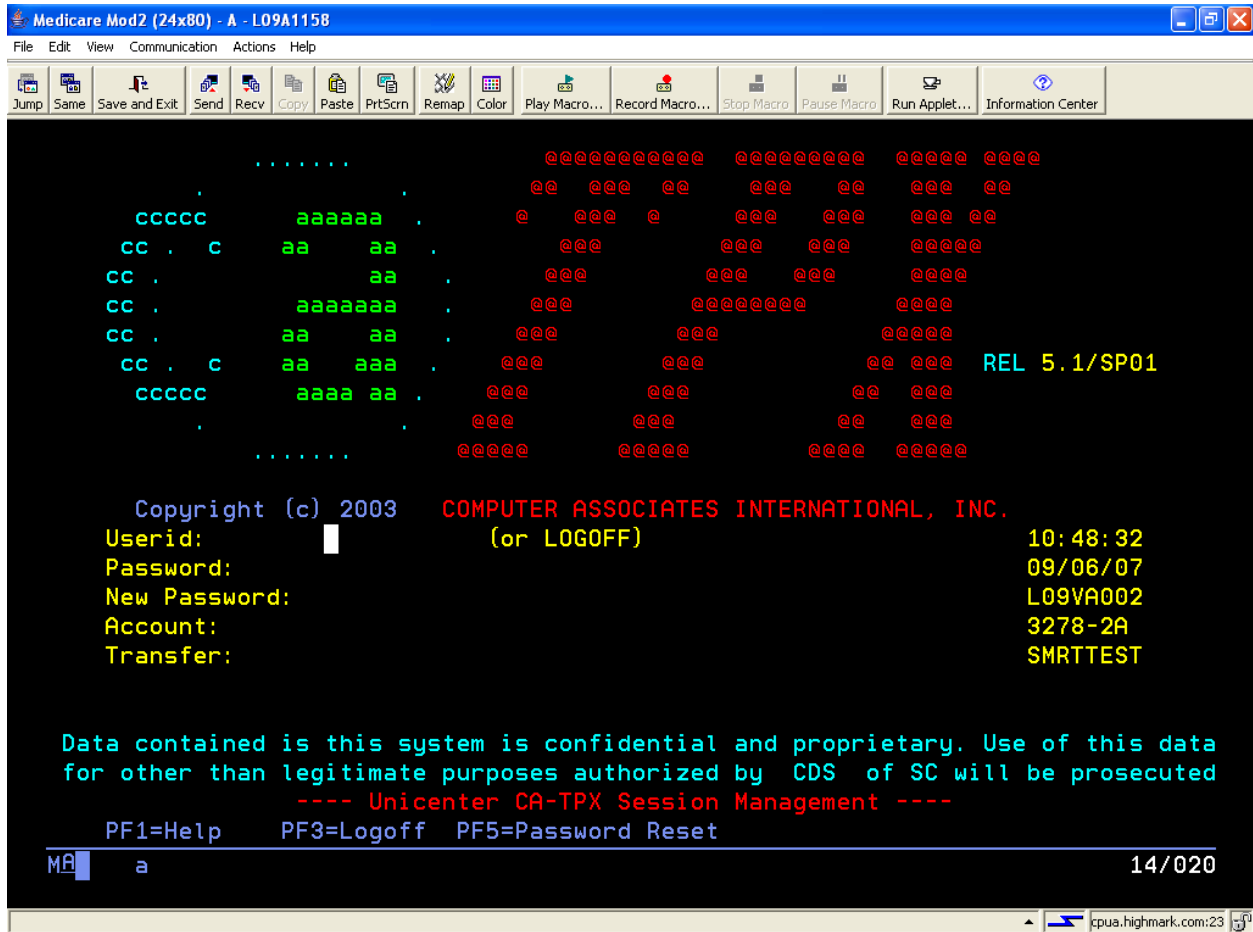
"Your Password Has Been Reset to NEWPA\$\$1
Press the PF12 key to Return to the Logon Screen"

Please note what your password has been reset to, as you will need this to change your password to something unique. As a reminder, passwords are case sensitive, be sure when keying your password to key it in the appropriate case.

Press the F12 Key to exit to the EDC TPX Sign-on screen.

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You should now be at the EDC TPX sign-on screen:



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Medicare Mod2 (24x80) - A - L09A1158
File Edit View Communication Actions Help
Jump Same Save and Exit Send Recv Copy Paste PrtScr Remap Color Play Macro... Record Macro... Stop Macro Pause Macro Run Applet... Information Center
.....
CCCCC      aaaaaa
CC . C    aa  aa
CC .      aa
CC .      aaaaaaa
CC .      aa  aa
CC . C    aa  aa
CCCCC      aaaa aa
.....
                                @@@@@@@@@@ @@@@@@@@@@ @@@@@ @@@@
                                @@ @@@ @@ @@@ @@@ @@@ @@@
                                @ @@@ @ @@@ @@@ @@@ @@@
                                @@@ @@@ @@@ @@@ @@@ @@@
                                @@@ @@@@@@@@@ @@@@
                                @@@ @@@ @@@ @@@@
                                @@@ @@@ @@@ @ @ @@@ REL 5.1/SP01
                                @@@ @@@ @@@ @@@ @@@
                                @@@ @@@ @@@ @@@ @@@
                                @@@@@ @@@@@ @@@@@ @@@@@

Copyright (c) 2003  COMPUTER ASSOCIATES INTERNATIONAL, INC.
Userid:             (or LOGOFF)             10:48:32
Password:          09/06/07
New Password:     L09VA002
Account:          3278-2A
Transfer:         SMRTTEST

Data contained in this system is confidential and proprietary. Use of this data
for other than legitimate purposes authorized by CDS of SC will be prosecuted
---- Unicenter CA-TPX Session Management ----
PF1=Help  PF3=Logoff  PF5=Password Reset
M@a      a                                                    14/020
cpus.highmark.com:23
```

You will now need to sign into the EDC TPX menu. After entering the password reset word on this screen, you will be prompted to change your password. Remember passwords are case sensitive. When you change your password on this screen, it will also reset your password for access to the MD/DC or PA FISS systems.

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NOTE: You can only use the automated password reset process **ONCE** per day. If for some reason, you would need to reset your password more than once in any given day, you will be required to contact the FISS Access Help Desk.

Be prepared to provide the FISS Access Help Desk with your RACFID and your 4-digit PIN number.

The FISS Access Help Desk phone number is 1-877-235-8048.

If you do try to complete the automated password reset process more than once in a single day, you will receive the following error message:

“Password Has Been Reset Already Today
Contact Your Security Administrator
Press PF12 to Return to Logon Screen”

The Security Administrator is the FISS Access Help Desk.

Please refer to the following screen example:

